
EXPERIENCE

American Express, Product Designer

APR 2022 - PRESENT

- Design for Business Line of Credit product and launched multiple features and enhancements such as improved onboarding, loan withdraw flow, paying vendors, and working capital terms.
- Launched 24 month loan terms which has contributed \$24 million in originations to date. Other features have decrease call volumes, increased line approvals, and added value proposition to our small business users.
- Led meetings to collaborate with PMs, Eng, Strat, and marketing partners to push design initiatives forward.
- Design for Payment Accept product and worked on projects like accounting software integration, softPos, save card and changing deposit location.

Raytheon Technologies, Process Engineer II

JUL 2021 - APR 2022

- Owned data reporting tool that monitored quality and yield data from all our machines. Create new programs and procedures that help increase efficiency of wire bonding process.

Northrop Grumman, Process Engineer I, II

SEP 2019 - JUL 2021

- Designed data dashboard that helped decrease escapes by 80% and identified root causes of quality issues.
- Redesigned internal metrics website that were presented to key stakeholders for funding purposes.

EDUCATION

Cornell University

B.S Chemical Engineering

Springboard

UX/UI Certification

Skills and Knowledge

Figma, Mural, Illustrator, Procreate, Confluence, Jira

User Flows, Wireframing, Prototyping, Information Architecture, Usability testing